BC TRAVEL INSURANCE EXAM

CONTINUING EDUCATION CREDITS

In the January 5, 2005 Notice of the BC Insurance Council, in which the guidelines for obtaining a restricted travel insurance license were noted, there was also the following clause with regard to continuing education:

The individual must complete a minimum of two hours of continuing education each calendar year. For more information, please consult <u>www.insurancecouncilofbc.com</u>

In order to help BC travel agents obtain this training, CITC has contacted the Travel Insurance companies and , to date, has received the following information:

RBC Travel Insurance Company

300 – 2985 Virtual Way Vancouver, BC V5M 4X7 Tel: 604-718-6747 / 1-800-387-4357

Contact: Cynthia Thomson Email: cynthia.thomson@rbc.com

RBC Insurance continues to provide learning in many different ways.

- Our eLearning course, would take about 3 hours to complete and would count towards the continuing education requirement of 2 hours in BC.
- We also make available many different audio and/or web training courses each month. These are communicated out quarterly and are either 30 minutes to 1 hour in duration and would also count toward the minimum 2 hours of continuing education.
- We also conduct in-house product training a couple times each month in our office in Vancouver. These 3 hours sessions are also a convenient way for people to get their continuing education.

All of these education opportunities are available to RBC Insurance Appointed agencies.

TIC – Travel Insurance Coordinators Ltd.

2609 Westview Drive, Suite 300 North Vancouver, BC V7N 4M2 Tel: 604-986-4292 / 1-800-663-4494

Contact: Krista Lancaster Email: <u>krista.lancaster@travelinsurance.ca</u>

TIC has continuing education training available for credits, for those representatives that currently hold an appointment to sell TIC. The course length varies from 1, 2, or 3 hours, on a need be basis, again only to TIC appointed agents. The course is training on the products that we have, which are for Canadians, Visitors to Canada, International Students and Expatriates. From Emergency Hospital & Medical, Multi-trip Plans, Trip Interruption, Flight Accident, Accidental Death & Dismemberment, Rental Car Collision, Trip Cancellation & Interruption, Baggage and Package Plans. We also discuss our medically underwritten plans and process, options for groups and special risk insurance that we offer and our web based training for our automated systems; Etic and Smartweb.

We go over the need for travel insurance, selling tips, how to qualify a client, information on our claims procedures and TIC's Travel Assistance services that we have in-house.

Travel Guard

600 - 405 The West Mall Toronto, ON M9C 5J1 1-866-878-0191 ext. 2979

Contact: Sharen Rowlandson Email: <u>sharen.rowlandson@aig.com</u>

When Travel Guard schedules training classes, they send out an announcement to all their agents and brokers.

Travel Guard Canada offers Continuing Education Training in-office or online by appointment.

Please contact Sharen Rowlandson, Sales Director for BC to make her aware of your training needs.

Further inquiries should be addressed to the Insurance Council of BC.

Insurance Council of British Columbia Suite 300 - 1040 West Georgia Street P.O. Box 7 Vancouver, British Columbia V6E 4H1 Tel: (604) 688-0321 OR toll-free within BC at 1-877-688-0321 Fax: (604) 662-7767 www.insurancecouncilofbc.com